### Nevada Regional Medical Center

## BOARD OF DIRECTORS June 21, 2016

Members Present: Steve Russ, Jenise Burch, Larry Bledsoe, Bill Denman, Brad Copeland, Mike Farran, Delton Fast, Kevin Leeper

Members Absent: Bob Beaver, Candice Moore, Dr. Russ Kemm

Others Present (Internal): Mike Harbor, CFO; Cory Vokoun, CNO; Holly Bush, CQO; Heather Brockmeyer, HRAO; Steve Branstetter, LTCAO; Dana

White, Controller; Jennifer Eaton, EA

Others Present (External): Bryan Breckenridge, Legal Counsel; Herb Winters, QHR AVP; Johannes Brann, NDM Reporter

Topic	Discussion	Action & Follow-Up
Call to Order	Mr. Russ called the meeting to order at 6:03 p.m. and noted that a quorum was present. No conflicts of	None.
	interest were disclosed.	
Celebration of	Dr. Taylor return part time on BHU.  The state of th	Informational.
Good Things	Rich Hill Clinic roof completed.	
Approval of	Reports and minutes of the following meetings were provided in the packet for review:	The minutes were
Minutes	• Finance Committee – May 23, 2016	approved upon a motion
	Board of Directors – May 24, 2016      Board of Directors – May 24, 2016	made by Larry Bledsoe and
D J	• Special Board of Directors – June 1, 2016	a second by Brad Copeland.
Board	Emailed prior to meeting: Provided in packet:	Informational.
Education	<ul> <li>a. "Health Insurance Options Expected to Dwindle, Predominately in Rural Regions," Quorum QView, June 2016.</li> <li>b. Supporting article: "Insurance Options Dwindle in Some Rural Regions," Wall Street Journal, May 15, 2016.</li> <li>c. "CMS Announces New Hospital Quality Program," Quorum Board Minutes, June 2016.</li> <li>d. "Cybersecurity: A Growing Threat for Hospitals &amp; Health Systems," MHA Trustee Matters, June 2016.</li> </ul>	
	<ul> <li>Mr. Russ inquired about health insurance options in our rural area. Mr. Leeper noted that managed Medicaid piece is moving closer to our area, which is a concern. More options over next several years as than in past. Mr. Bledsoe included those individuals that are covered through the exchange and rate increases in the future.</li> <li>Mrs. Bush noted we have participated in programs such as outlined in "CMS Announces New Hospital Quality Program" article. Focus variations on quality metrics.</li> <li>Mr. Leeper noted we just had Cerner security assessment last week; eager to learn findings related to cybersecurity.</li> </ul>	
Administrative	CEO Report - Mr. Leeper provided the following highlights from the report provided in the packet:	Informational.
Reports	• Closed March well; presented best picture possible for refinance; bad month in April, another in May.	
	• Outlined reasons in CEO report; clean-up of old AR taken back from HRG; volumes have been greatly affected this year. Physician turnovers, Dr. Loney retirement, Psychiatry coverage; General Surgery	
	coverage will be limited over next couple months.	
	<ul> <li>Dr. Wilberding's arrival is Aug. 1st; great discussions over past several weeks; onboard with Medical</li> </ul>	
	Stabilization program.	
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Administrative	Husband/wife team (FPOB/Psychiatrist) coming on site tomorrow; very optimistic.	
Reports	• Mr. Bledsoe noted footholds seem to be in place for a strong 1 <sup>st</sup> quarter 2017.	
cont	<u>Organizational Chart Review –</u> Mr. Leeper noted the following update to the organizational chart:	
	• Mr. Leeper noted a slight change that Medical Director does not require direct reporting to CEO.	
	QHR Report –Mr. Winters provided the following:	Informational.
	Mr. Winters shared that he is a new grandfather.	
	• Monthly client calls continue, budget review, coding review recently completed, chargemaster review to be done soon.	
	QHR Leadership meetings in August in Nashville.	
	<ul> <li>GPO disclosure letter should have been received by Board Chair. Mr. Russ will check to confirm receipt.</li> </ul>	
	CEO evaluations due next week; evaluation to be done in Executive Session next month.	
Financial Reports	<ul> <li><u>CFO Report</u> – Mr. Harbor provided the following highlights:</li> <li>20 transfers out in May; could have resulted in additional \$250k.</li> </ul>	The financial reports were approved upon a motion
<b>,</b>	• BHU inpatients Q1 – 24; Q2 – 20; Q3/4 – 15; resulted in \$171k downturn.	made by Larry Bledsoe and
	• Other downturns in Outpatient visits, surgery, and clinic.	a second by Brad Copeland.
	Refinance update: 4 banks considering, should have interest update by Friday.	
	Mr. Bledsoe noted positive outlook that BHU figures will turn around once fully staffed again soon.	
	Mr. Harbor noted BKD pre-audit letter notice to be conducted soon.	
	Approval Items: summary provided in the packet	
	Approval items were voted on in Finance meeting. No other outstanding items required approval.	
FY17 Budget	FY17 Budget: summary provided in packet	
_	Operating:	The Operating and Capital
	• Major assumption that occurrences this year since January will return to normal by end of this year;	Budgets were approved
	Hospitalists improving inpatient census.	upon a motion by Larry
	Based off of calendar year 2015; to set baseline.	Bledsoe and a second by
	• Inpatient growth in medical stabilization unit; 2 patient average a day; 20/month.	Brad Copeland.
	• Chargemaster increase of 5%; has not occurred since 2014. Contractuals/bad debt increase of 14%.	
	Meaningful Use monies; factoring ½ of what was received this year. 340B program changes.	
	• Salary/wages increase primarily moving CRNA's from professional fees to employed positions.	
	• Assuming productivity improvements; will make adjustments for merit/market increases; there is room in budget.	
	<ul> <li>Overall realistic budget presented; Mr. Bledsoe noted should expect higher results if all goes right.</li> </ul>	
	<ul> <li>Finish bond days cash at 84; total cash 95 at end of FY17.</li> </ul>	
	Capital:	
	<ul> <li>Just under \$800k; managers ranked needs in order of importance.</li> </ul>	
	<ul> <li>Mr. Fast inquired about review of budget in 6 months; Mr. Harbor noted this is not typically done as</li> </ul>	
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FY17 Budget	staff evaluations, performance are tied to these figures; unless refinance or other substantial item is presented.	
Board Committee Reports	Physician Relations Committee – Guest physician was Dr. George Hubbell, GYN. He noted good experiences since arriving. Conversations around marketing his service, issues with Cerner platform.  Workforce Committee – review of minutes from prior month. General overview of employee engagement survey results; staff would like to see leadership to hear concerns, ideas, etc. Mr. Denman mentioned Studer program ideals and if it should be re-implemented. Mr. Leeper confirmed focus on key aspects, but do not follow program strictly; need to hold each other accountable. Mrs. Burch asked about board member rounds once a month, send thank you notes to Shining Stars, etc. Executive Assistant will have monthly signup sheet at next board meeting; Mrs. Brockmeyer to make name badges for board members.  Patient Satisfaction Dashboards – Press Ganey has numerous resources available as well as ongoing monthly support calls; inpatient HCAHPS scores value based purchasing excellent performance YTD; outpatient moving slowly to 50th %; ED has remained flat; very low #'s in April.	The board committee reports and minutes were approved upon a motion made by Brad Copeland and a second by Delton Fast.
Board Governance	Appointment of Mrs. Burch to Workforce Chair.	The appointment was approved upon a motion made by Bill Denman and a second by Larry Bledsoe.
Adjournment	The meeting was adjourned at 7:25 p.m. upon a motion to move into Executive Session in accordance with RSMo (1994) Section 610.021 Subparagraph (1), (2), (3), and (13) made by Delton Fast and a second by Larry Bledsoe. Results of a Roll Call vote are as follows:	Bob Beaver Absent Larry Bledsoe Yea Jenise Burch Yea Brad Copeland Yea Bill Denman Yea Mike Farran Yea Delton Fast Yea Candice Moore Absent Steve Russ Yea
Call Back to Order	Mr. Russ called the meeting back to order at 8:44 p.m. and noted that a quorum was present. No conflicts of interest were disclosed.	
Financial Report	Discussion regarding the LTC pre-payment advance for services rendered was made. Mr. Leeper requested pre-payment advancement of up to 1 year from LTC for services rendered, not expecting it to be more than 4 or 5 months advance.	The request was approved upon a motion made by Bill Denman and a second by Larry Bledsoe.
Adjournment	The meeting was adjourned at 8:46 p.m. upon a motion to move back into LTC Open Session made by Brad Copeland and a second by Delton Fast.	

Respectfully submitted, Jennifer Eaton, Executive Assistant